



## Warranty & returns

### Identity of the entrepreneur

Studio Xplo is the sole proprietorship of artist Jofke van Loon. Jofke® is a registered trademark and one of the trade names from Studio Xplo.

Address:	Studio Xplo located in ROC building Gershwinstraat 10 5012 AR Tilburg The Netherlands
Phone number:	00316-3982 6286
Email address:	kunst@Jofke.nl
Chamber of Commerce number:	17216145
VAT number:	NL001778837B02

### Guarantee

The artworks of Jofke® are handmade and produced with care. Every effort is made to deliver them to the consumer in good condition. If something has gone wrong in the process of delivery, the responsibility lies with Studio Xplo.

### Conservation

The aging of paintings is inevitable, but can be slowed down by keeping environmental factors, such as temperature and humidity, within certain limits. We are not liable for damage to purchased works of art due to injudicious intervention by third parties. The preservation of the condition of the purchased artwork lies with the consumer. Wear and tear is not covered by the warranty.

### Returning

According to article 6 and 7 of the General Conditions, you have the right to cancel your order up to 14 days after receipt. After cancellation you have another 14 days to return your product. You will then receive a full refund of the order amount.

The cost of returning the product from your home to the store is for your own account. If you exercise your right of withdrawal, the artwork will be returned to Jofke with all delivered accessories and - if reasonably possible - in the original condition and packaging. To exercise this right, you can submit the revocation form. We will then refund the order amount owed within 14 days of receiving your return, provided that we have received the artwork in good order.



## Form of Revocation

If you wish to withdraw your order, please print this form, complete, sign and return it, possibly enclosed with the artwork in question, to:

Studio Xplo (located in ROC building)  
Gershwinstraat 10  
5012 AR Tilburg  
The Netherlands

You can also scan and email this completed and signed form to [kunst@Jofke.nl](mailto:kunst@Jofke.nl) before returning the artwork to announce the return.

I, ..... (name of consumer) hereby inform you that I revoke my agreement concerning the purchase of the following artwork(s):

Ordered on (DD-MM-YYYY):

Description of product:

Received on (DD-MM-YYYY):

Name consumer:

Consumer Address:

IBAN Account Number:

Consumer signature: Date (DD-MM-YYYY):